

## **Health Data Privacy Policy**

**Last Updated: June 2026**

True Integral (“True Integral,” “we,” “us,” or “our”) respects your privacy. This Washington Consumer Health Data Privacy Policy supplements our general Privacy Policy and applies to “consumer health data” covered by Washington’s My Health My Data Act.

For this policy, “consumer health data” means personal information that is linked, or reasonably linkable, to a consumer and identifies information about that person’s past, present, or future physical or mental health status.

### **Consumer Health Data We May Collect**

Depending on how you interact with True Integral, we may collect consumer health data such as:

- Information related to health conditions, treatment needs, symptoms, vital signs, or measurements you choose to provide.
- Product purchases or inquiries that may relate to health or wellness needs.
- Information submitted through customer service requests, surveys, reviews, or communications.
- Information collected through connected devices or online services, where applicable.
- Health-related inferences only where permitted by law and based on information we collect.

We do not collect every category of consumer health data for every customer.

### **Sources of Consumer Health Data**

We may receive consumer health data:

- Directly from you, including when you place an order, contact us, submit a form, or sign up for updates.
- From your devices or browser when you use our website.
- From caregivers, authorized representatives, or others acting on your behalf.
- From service providers and business partners that help us operate our website, fulfill orders, provide customer service, or prevent fraud.

### **How We Use Consumer Health Data**

We may use consumer health data to:

- Process and fulfill orders, provide products, and respond to customer inquiries.
- Provide customer support and manage our relationship with you.

- Improve our products, website, services, and customer experience.
- Send updates, promotional communications, or product information when permitted by law.
- Protect against fraud, misuse, security incidents, and other unlawful activity.
- Meet legal, regulatory, and compliance obligations.

### **How We May Share Consumer Health Data**

We may share consumer health data only as needed to operate our business, provide our services, or comply with the law. This may include sharing with:

- Service providers that support order fulfillment, payment processing, website hosting, analytics, customer service, security, and fraud prevention.
- Professional advisors, such as attorneys, auditors, and consultants.
- Government authorities or other parties when required by law or necessary to protect our rights, customers, or business.

True Integral does not sell consumer health data without the consent required by applicable law.

### **Your Rights**

Subject to applicable law and certain limitations, Washington consumers may have the right to:

- Confirm whether we collect, share, or sell consumer health data about them.
- Access consumer health data we hold about them.
- Withdraw consent for the collection or sharing of consumer health data, where consent is required.
- Request deletion of consumer health data.

To submit a privacy request, contact us at:

**Email:** [privacy@trueintegral.com](mailto:privacy@trueintegral.com)

We may need to verify your identity before responding to a request. We will respond within the time required by applicable law. If we deny your request, you may appeal by contacting us at the email address above with the subject line: **Privacy Rights Appeal**.

### **Changes to This Policy**

We may update this policy from time to time. When we do, we will revise the “Last Updated” date and post the updated policy on our website.